

### **We are committed to protecting your privacy.**

We promise that we will use your personal information only in ways that are compatible with this Privacy Policy. The following policies are only in effect for the web pages, newsletters, discussion lists and announcement lists owned and operated by Keen Compressed Gas Co. The following discloses our Privacy Policy.

### **What information are we collecting and how are we collecting it?**

Every computer connected to the Internet is given a domain name and IP address - a set of numbers that serve as that computer's "Internet Protocol." When a visitor requests a page from Keen Compressed Gas Co.'s website, our Web servers automatically recognize that visitor's domain name and IP address. The domain name and IP address reveal nothing personal about you other than the IP address from which you have accessed our site. We use this information to examine our traffic in aggregate, but do not collect and evaluate this information for individuals. Our web servers do not record e-mail addresses of the visitors.

### **What are cookies?**

Occasionally, Keen Compressed Gas Co. may send a "cookie" to your computer. A cookie is a small piece of data that is sent to your browser from a web server and stored on your computer's hard drive. A cookie can't read data off your hard disk or read cookie files created by other sites. Cookies do not damage your system. We use cookies to identify which areas of Keen Compressed Gas Co.'s website you have visited, so the next time you visit, those pages may be readily accessible. We may also use cookies to ascertain how many times you've visited a particular page. We may use this information to better personalize the content that you see on our site.

You have the choice of accepting cookies by changing the settings of your browser. You can reset your browser to refuse all cookies, or allow your browser to show you when a cookie is being sent. If you choose not to accept these cookies, your experience at our site and other Web sites may be diminished and some features may not work as intended.

### **What other information do we request?**

We may ask you to provide your e-mail address or mailing address for the purposes of conducting a survey or to provide additional services (e-mail newsletters, announcement lists or information about new services). Whenever we request the identity of a visitor, we will clearly indicate the purpose of the inquiry before the information is requested. We maintain a strict "No-Spam" policy that means that we do not intend to sell, rent, or otherwise give your e-mail address to a third party.

In addition, Keen Compressed Gas Co. will not send you e-mail that you have not agreed to receive. We may from time to time send e-mails announcing new products or services offered by Keen Compressed Gas Co.

When you sign up for a Keen Compressed Gas Co. service or newsletter, your name or alias is recorded solely for purposes of maintaining your account within the Keen Compressed Gas Co. client base or as a subscriber to our forthcoming newsletters.

### **Will we disclose the information you collect to outside third parties?**

Keen Compressed Gas Co. will disclose personal information when required by law or in the good-faith belief that such action is necessary to:

1. Conform to the edicts of the law or comply with a legal process served on Keen Compressed Gas Co.
2. Protect and defend the rights or property of the Keen Compressed Gas Co. network of sites, or visitors to Keen Compressed Gas Co.
3. Identify persons who may be violating the law, the legal notice, or the rights of third parties.
4. Co-operate with the investigations of purported unlawful activities.

Keen Compressed Gas Co. uses reasonable precautions to keep the information disclosed to us secure. Keen Compressed Gas Co. reserves the right to transfer information in connection with the sale of all or part of Keen Compressed Gas Co. capital stock or assets. Furthermore, we are not responsible for any breach of security or for any actions of any third parties which receive the information.

### **What else should I know about my privacy when online?**

The Keen Compressed Gas Co. website contains many links to other Web sites. Keen Compressed Gas Co. is not responsible for the privacy practices or the content of such websites. Keen Compressed Gas Co. does not share any of the individual personal information you provide with the sites to which Keen Compressed Gas Co. links. Please refer to those sites for their privacy policy.

Please keep in mind that whenever you voluntarily disclose personal information online - for example through e-mail, discussion lists, or elsewhere - that information can be collected and used by others. In short, if you post personal information online that is accessible to the public, you may receive unsolicited messages from other parties in return.

Ultimately, you are solely responsible for maintaining the secrecy of your personal information. Please be careful and responsible whenever you're online.

### **A special note about children.**

We do not knowingly solicit data from children; nor do we knowingly market to children. We require that children under the age of 18 use this service only in conjunction with their parents or guardians.

### Uses of information:

#### Surveys

From time-to-time we may provide you the opportunity to participate in surveys on our site. If you participate, we will request certain personally identifiable information from you. Participation in these surveys or contests is completely voluntary, and you therefore have a choice whether or not to disclose this information. The requested information typically includes contact information (such as name and shipping address), and demographic information (such as zip/postal code).

We use this information purely to improve our website user experience and the information it contains.

We may use a third party service provider to conduct these surveys; that Co. will be prohibited from using our users' personally identifiable information for any other purpose. We will not share the personally identifiable information you provide through a survey with other third parties unless we give you prior notice and choice.

#### Updates

We will occasionally send you information and announcements. Out of respect for your privacy, we present the option not to receive these types of communications. Please see the "Choice/Opt-out."

#### Customer service

We will also communicate with you in response to your inquiries, to provide the services you request. We will communicate with you by email or telephone, in accordance with your wishes.

#### Choice/opt-out

If you no longer wish to receive updates from us, you may opt-out of receiving them by following the instructions included in each update or by emailing us.

#### Your Consent to This Agreement

By using our website and our services, you consent to the collection and use of information by Keen Compressed Gas Co. as specified above. If we decide to change our privacy policy, we will post those changes on this page so that you are always aware of what information we collect, how we use it and under what circumstances we disclose it.

#### Changes in this Privacy Statement

If we decide to change our privacy policy, we will post those changes to this privacy statement, the Home page, and other places we deem appropriate, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

We reserve the right to modify this privacy statement at any time, so please review it frequently. If we make material changes to this policy, we will notify you here, by email, or by means of a notice on our home page.

Contact us

If you have any questions or suggestions regarding our privacy policy, please [Contact Us](#)

Keen Compressed Gas Co.  
P.O. Box 15146  
Wilmington, DE 19850  
302.594.4545